

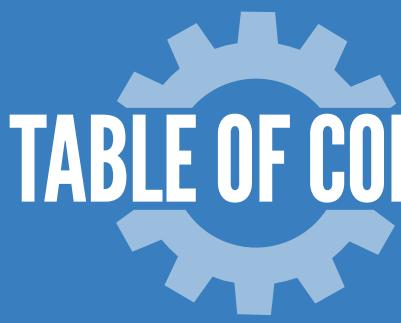
NOVEMBER 2011



MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR



NOVEMBER 2011

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NOVEMBER 2011

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.2%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 12/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$25,321,060.47**

Number of Employers in the Shared Work Program: **437**

Number of Affected Employees in the Shared Work Program: **31,552**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in November: **605**

SIF Balance (as of 11/30/11): **\$8,670,050.20**

New Permanent Total Disability (PTD) Claims Paid: **18**

New PTD Awards: **27**

Average PTD First Payment: **\$100,168**

PTD Recipients: **1,047**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$312,432**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$60,480**

Number of Missouri Miners Trained: **274**

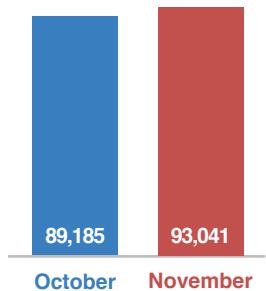
Number of Hazards Found at Missouri Mine Sites: **84**

Number of Miners Assisted by Hazards Removed: **491**

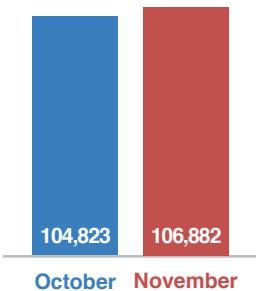
DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

CALLS ANSWERED



CALLS IN QUEUE



AVERAGE TIME CALLS IN QUEUE



Help



Priority



UI CASES REFERRED FOR PROSECUTION

October **32** Nov. **31**

MONEY RECOVERED IN FRAUD*

Oct. \$744,684 / Nov. \$681,492 / YTD: \$9,790,169

*monthly totals are subject to change

MISCLASSIFIED WORKERS IDENTIFIED

Oct. 643 / Nov. 1,265 / YTD: 8,331

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

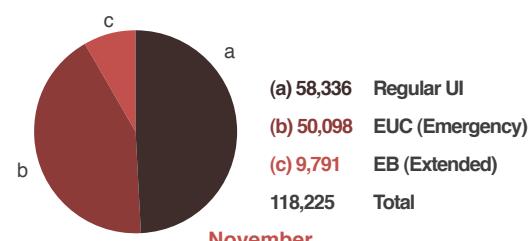
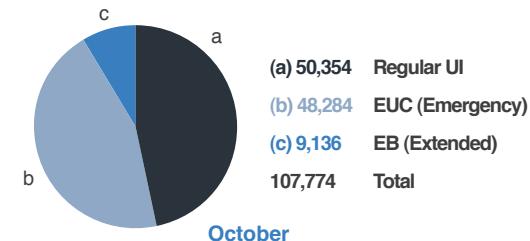
Oct. 130 / Nov. 130 / YTD: 1,238

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Oct. \$88,233 / Nov. \$181,994 / YTD: \$1,263,298 (est.)

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



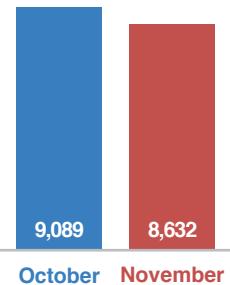
DELINQUENT UNEMPLOYMENT TAXES COLLECTED



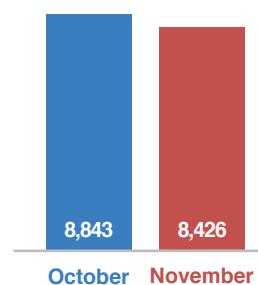
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

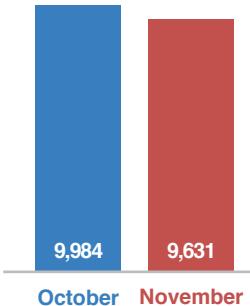
WORKPLACE INJURIES, FATALITIES
(FROIs PLUS CLAIMS) REPORTED
TO THE DIVISION



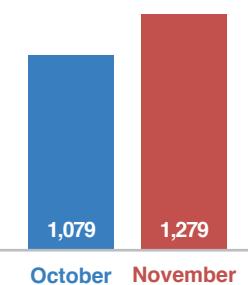
FIRST REPORTS OF INJURIES
(FROIs) FILED



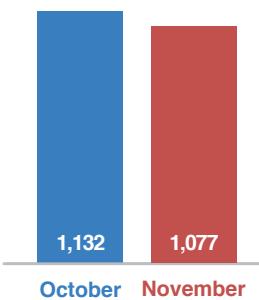
WORKERS' COMPENSATION
CASES PROCESSED



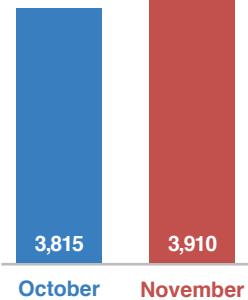
CLAIMS FOR COMPENSATION
RESOLVED



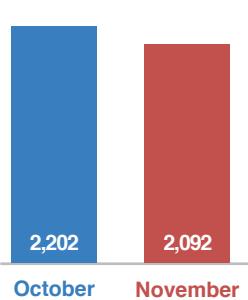
CLICKS ON "ARE YOU COVERED?"
COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION
REQUEST FROM CVS

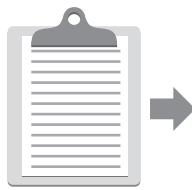


STATE BOARD OF MEDIATION

James Avery, Chairman

NUMBER OF PETITIONS FILED

Oct. **05**
Nov. **04**



ELECTIONS HELD

Oct. **01**
Nov. **01**

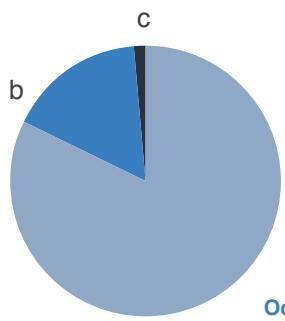
UNIONS WON (NUMBER OF EMPLOYEES ELIGIBLE)



Oct. **01 (110)**
Nov. **01 (28)**

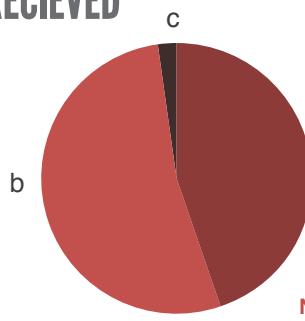
DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director



(a) 22 Minimum Wage
 (b) 26 Prevailing Wage
 (c) 01 Child Labor
 49 Total

October

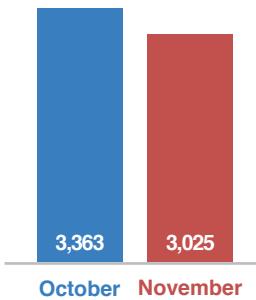


(a) 25 Minimum Wage
 (b) 12 Prevailing Wage
 (c) 01 Child Labor
 38 Total

November

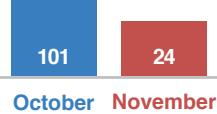
CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



October November

INVESTIGATIONS CLOSED



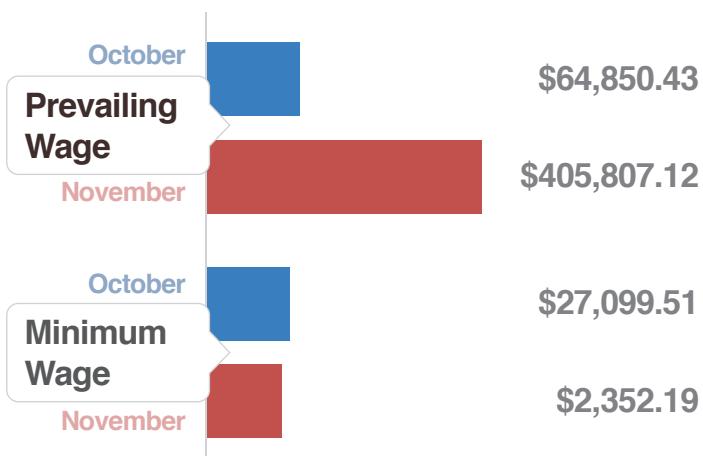
October November

CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

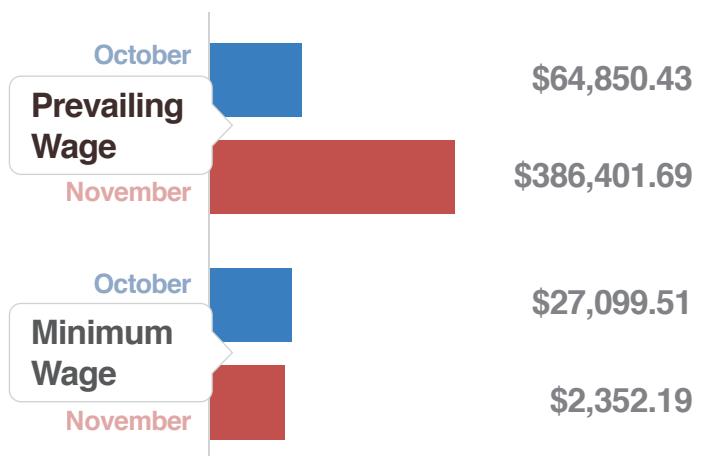


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assessed



Restitution Collected



DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



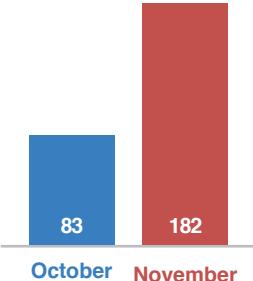
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

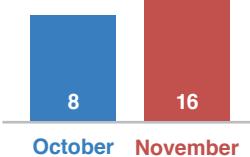
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

12 Within 180 Days
1 After 550 Days
20 Total



19 Within 180 Days
1 After 550 Days
34 Total



CASES SET FOR HEARING

Oct. 0 / Nov. 0

CASES APPEALED IN CIRCUIT COURT

Oct. 0 / Nov. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	October	November
Participants	151	100
Sessions	02	02

WEBSITE HITS FOR SPECIFIC PAGES

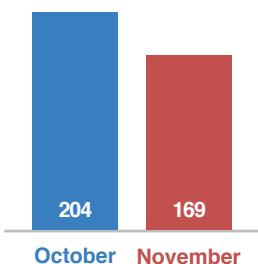
DIVISION OF WORKERS' COMPENSATION WEB HITS

	October	November
Workers' Compensation	9,439	8,952
Second Injury Fund	573	589

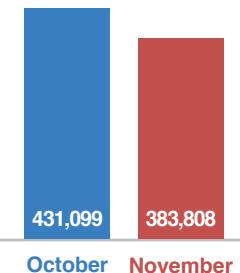
DIVISION OF LABOR STANDARDS WEB HITS

	October	November
Minimum Wage	8,814	8,326
Wage & Hour	3,397	3,527

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

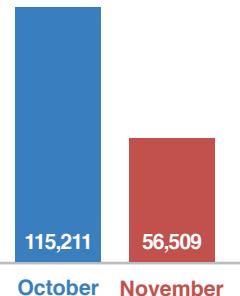


UI INTERNET CLAIMS WEB HITS

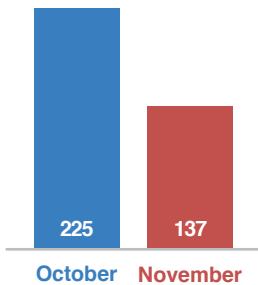


USTAR WEB HITS

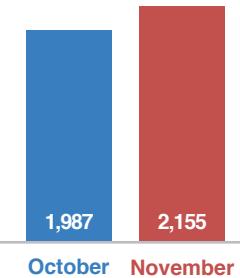
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



**TOTAL LABOR.MO.GOV
WEBSITE HITS NOVEMBER
688,254**

Total Views for MoLaborDept Channel: 135,135

Top 5 Viewed YouTube Videos

How to File an Unemployment Claim in Missouri 74,178 views

Phones are Busy 9,760 views

Unemployment Extensions - What's next? 8,099 views

Federal Benefits Phase-Out: Providing Better Customer Service 5,195 views

Work Benefit Amount Calculator 4,880 views

5 Most Recent YouTube Videos

Ambassador Steel - SHARP Achievement 51 views

Federal UI Benefit Phase Out 1,526 views

Missouri Auto Suppliers - Lear Corporation 335 views

Veterans Day 2011 330 views

New Rail Car Moving Cars and Missouri Forward 758 views

Featured Video on YouTube

<http://youtu.be/RhYQsuv3SuQ>

